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1 Manually updating FLIR Exx series cameras

1.1 Applicability

This Notice to customer applies to FLIR Exx series cameras (S/N prefix: 645, 646).

1.2 Introduction

FLIR Exx series cameras can be manually updated by loading a special configuration file (*.fif) using FLIR Tools.

1.3 Procedure

Note

Make sure that the battery is fully charged before following this procedure.

Follow this procedure:

1. Install FLIR Tools on your computer. FLIR Tools can be downloaded from <http://support.flir.com/tools>.
2. Start the camera.
3. Connect the camera to the computer using a USB cable.
4. On the **Help** menu in FLIR Tools, click **Check for updates**. This displays a dialog box.
5. Press SHIFT+CTRL+ALT and click anywhere inside the framed area in the screenshot below. This displays a Windows Explorer pane.



6. In the Windows Explorer pane, go to the unzipped folder on Desktop.
7. In the folder, select the *.fif file.
8. In the same folder, select the eFLIRInstall.exe file.
9. Click **Update**.
10. Disconnect the camera when asked to do so.



This starts the update process. The installation progress is displayed on the camera screen.